

# **EXHIBIT 10**

----- Original Message -----

From: <northeast@freecycle.org>  
To: <m1.watkins@adelphia.net>  
Sent: Thursday, November 04, 2004 2:19 PM  
Subject: Re: Re: Fairly New Freecycle site

> Micah,  
>  
> I'll respond below each of your questions...  
>  
>> Thank you for clearing that up. I will grant your request and not put an  
>> ad up for any group. But there are a few things that confuse me.  
>> 1. Why isn't there a link on the freecycle.org site so that we can get  
>> in  
>> touch with someone when problems exist? Why don't they at least give an  
> email address in order to get in touch with them?  
>  
> I'm not sure why there hasn't been a member contact address, but we are  
> working on some changes to the web site, including adding a Member Contact  
> address. My "branch" of the organization, Group Outreach and Assistance  
> (GOA) is fairly new, and primarily deals with the moderators when they are  
> having problems, but we also help with member inquiries until the new  
> system is in place.  
>  
>> 2. What are the rules in order to post on a freecycle site? I have not  
>> seen anything saying you have to be in a certain mile radius in order to  
>> belong or post to a group.  
>  
> The one "hard and fast" rule is that all things on Freecycle must be  
> "free, legal, and appropriate for all ages". Beyond that, most of the  
> group guidelines and policies are developed by the group moderator. We  
> have a national moderators' group where suggestions are often made, but  
> it's usually up to the individual moderators \*and\* group members to  
> determine what works best for their group. The example you give is one  
> area where groups vary. Some groups let anyone in, and are very  
> flexible. Other groups require members to belong to certain zip codes  
> (to keep a local-based group). The most important thing to do is to

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> carefully read the membership guidelines for each group you belong to,  
> recognizing that there \*will\* be differences.  
>  
>> 3. What gives a moderator the right to rearrange a post as long as there  
>> is no mention of sale, trade, buy ect and the items are free?  
>  
> If you have a complaint about something like that, I'd suggest that you  
> send a message to the owner address that is listed near the bottom center  
> of the home page. Sometimes a moderator doesn't even realize that others  
> might consider editing messages to be rude. Personally, I wouldn't edit a  
> member's message beyond adjusting the subject line to provide the heading  
> (offer/wanted), if it was missing.  
>  
>> 4. Why is it that the moderated freecycles are days sometimes before  
>> what you post actually shows up?  
>  
> In my opinion, that indicates that the moderator may be in need of  
> additional moderator support. Again, you might contact the owner address.  
> If it continues to be a problem, feel free to give me the specifics and  
> I'll check it out.  
>  
>>  
>> I'm so glad that you took the time to respond to me. This really helps  
>> me  
>> understand better the requests you have made and why they were made.  
>> Thank you so much,  
>> Micah  
>  
> You're welcome, Micah. Please feel free to contact me with your questions  
> or concerns at any time.  
>  
> Tami  
>  
>>>  
>>> From: northeast@freecycle.org  
>>> Date: 2004/11/04 Thu AM 11:28:28 EST  
>>> To: ml.watkins@adelphia.net  
>>> CC: meenal@markis.com  
>>> Subject: Re: Re: Fairly New Freecycle site  
>>>  
>>> I'm sorry that I misunderstood. But even if you're not the owner/mod of  
>>> that group, my request remains. It gets really confusing sometimes when  
>>> a  
>>> new, but unofficial group, is advertised on official groups. Here's an  
>>> example of what happens:  
>>>  
>>> Mod A starts a new group for Oaktown, PA. The mod is following the  
>>> appropriate steps, and is patiently awaiting approval.  
>>>  
>>> In the meantime, Mod B also starts a group for Oaktown, and immediately  
>>> starts advertising the group on neighboring Freecycle lists.  
>>>  
>>> Since Mod A's group is pre-existing, Mod B's group is rejected.  
>>> However,  
>>> Mod B already has over 100 members, who are now very, very confused  
>>> about  
>>> what's going on.  
>>>  
>>> Can you see how awkward and confusing this can be?  
>>>  
>>> If you have complaints regarding groups in the PA area, you can either  
>>> send them to me or to info@Freecycle.org (but they'll be forwarded to me  
>>> anyway).  
>>>  
>>> Why does it take so long for new groups to be approved? Basically,  
>>> because we are trying our best to make sure that groups are set up  
>>> appropriately, and that they don't overlap other groups. Sometimes it

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